



Pastoral/Behavioural Support Referral Flow Chart

I have concerns or a question about my child's progress, behaviour, friendships or any other issue in school .

I have a question/worry about: Parenting, managing my child's behaviour/wellbeing , self-esteem, anxiety , school refusal/attendance, sleep, pre-teens, bereavement, separation, body Image, debt, housing, drug or alcohol misuse, a different parenting concern or I just need to talk to someone.

**Class
teacher**

**Special Educational Needs Co-ordinator
(SENCo):**

There may be occasions when further observations or interventions are required in order to determine the most effective approach. This could include extra in-house support or the involvement of outside agencies .

**Family Support Adviser/
Parenting Coach (FSA):**

Open Door policy, offering non-judgmental, practical advice and sign posting to other agencies.
Available Tuesday, Wednesday and Thursdays or by appointment,
fsa@binfieldschool.com or via school office, 01344 860106.

**Emotional Literacy Support Assistant
(ELSA):**

It may be agreed that the best route of support would be through our ELSA, who is specifically trained to support children understand and manage their emotions. This may be delivered in a group session or in a bespoke 1:2:1